

Free Bicycle Rides Campaign - Terms & Conditions

The Free Bicycle Rides Campaign is organised by Changi Airport Group (Singapore) Pte Ltd ("CAG") in partnership with Spring Gear ("Spring Gear") whereby eligible participants are entitled to a complimentary 2-hour bicycle ride (the "Promotion"). The Promotion is subject to the terms and conditions listed below.

- The Promotion is valid from 13 November 2023 to 12 November 2024. The last date for redemption is 12 November 2024. All bookings are to be made on Changi Playpass.
- The Promotion is available to participants with a valid boarding pass and/or flight itinerary showing outbound travel from Singapore and a valid entry visa (if required). Eligibility to participate in the promotion is subject to entry requirements stipulated by the [Immigration and Checkpoints Authority of Singapore](#).
- Passengers participating in the Promotion must have at least 5.5 hours transit time in order to have sufficient time to re-enter / check-in for their next flight. CAG will not be held liable should the participant fail to check-in and/or board his/her flight.
- The start point of this activity is at GoCycling, Spring Gear's premises located at Changi Airport's Hub & Spoke.
- GoCycling's operating hours are 10am to 8pm (Mon-Fri) / 9am to 9pm (Sat & Sun), and are subject to change without prior notice. Participants are encouraged to check updated operating hours with GoCycling. Bicycle returns must be made at least 30 minutes before Go Cycling's daily closing time (operating hours may be found [here](#)).
- Participants can make a booking for up to five participants in one transaction, but must ensure that each participant has their identification document, a valid boarding pass and/or travel itinerary for outbound travel.
- Bookings for the Promotion are capped at 50 per day and are on a first come first served basis.
- If the participant needs to cancel the booking, this should be done as early as possible such that other participants can enjoy the Promotion.
- When redeeming the Promotion at GoCycling, the following documents are required for verification:
 - a. Playpass Booking confirmation; and
 - b. Valid onward boarding pass or valid travel itinerary showing flight is within 24 hours.
- Go Cycling reserves the right to reject participants who do not produce the required documents.
- The participant agrees that it will be subject to the terms and conditions imposed by Go Cycling for the rental of bicycles and/or the Promotion in addition to these Terms and Conditions.
- Accessories rental (helmet/basket etc) are not included as part of the Promotion. Participants are required to make payment for these at the GoCycling counter, where applicable.
- Where participants exceed the free 2-hour time period under this Promotion, they are required to pay for the difference to GoCycling in accordance with GoCycling's published rental rates.
- In the event of bad weather, the activity offered under the Promotion may be cancelled for the safety of all participants. There will be no compensation by either CAG or GoCycling for any inconvenience caused as a result of the cancellation.
- Bicycle types available for booking under this Promotion include:

Bicycle Type	Capacity
City Bike	One Person
BMX Bike	One Person
Kids Bike	One Person
Tandem Bike	Two Persons
Childseat Bike	Two Persons

- Children seated on Childseat Bikes should not exceed 13kg for front seat and 18kg for the back seat. Alternatively, children can go for Kids Bikes with training wheels.
- Kids Bikes are equipped with 12", 16" or 18" wheels, and are dependent on the children's height. Those above 1.2m are recommended to go for the 20"-wheel BMX Bike.
- If you are unsure of the suitability of the bikes for your children, you may consult the GoCycling staff on site.

- The bicycle types are on a first come first served basis and may not guarantee the availability of your preferred bicycle types.
- The participant agrees that it is participating in the Promotion and/or activity at its own risk. CAG, its agents, or distributors will not in any circumstances be responsible or liable to compensate the participant or accept any liability for any loss, damage, personal injury, or death occurring as a result of participating in the Promotion except where it is caused by the negligence of CAG, its agents or distributors or that of their employees. To the maximum extent permitted by law, each participant agrees to indemnify CAG against any losses, damages, costs, expenses, claims or liabilities of any kind arising in connection with his or her participation in the Promotion.
- By participating in the Promotion, each participant agrees that any and all personal data submitted may be collected, used and/or disclosed by CAG and its authorised service providers for administering the Promotion in accordance with the Personal Data Protection Act 2012 and [CAG's Privacy Policy](#).
- The decision of CAG regarding any aspect of the Promotion is final and binding and no correspondence will be entered into about it.
- CAG reserves the right to cancel, suspend, or amend the Promotion at its sole and absolute discretion.
- CAG reserves the right to disallow any participant from participating in the Promotion and is not required to furnish its reasons for doing so.
- The Promotion is non-exchangeable, non-transferable and no cash alternative will be offered.
- The Promotion shall be governed by Singapore law and all participants agree to submit any claim, dispute, or controversy to the non-exclusive jurisdiction of the courts of the Republic of Singapore.
- CAG reserves the right to revise, amend, add, replace and/or modify these terms and conditions from time to time without prior notice to the participant.
-